

VITAEL INVESTMENT - DEVELOPMENT S.A. QUALITY - ENVIRONMENT - OHS POLICIES

VITAEL's scope of business activity involves the implementation of construction projects (construction contracts) and Project Management (Design & Construction Management).

The company's policy consists of:

- 1. The provision of high level and quality services, while fully meeting the requirements of its clients.
 - 2. Ensuring the health and safety of its employees.
 - 3. The protection of the environment.

The company is committed to:

- 1. The compliance of its products and services with the applicable legislative and regulatory requirements.
- 2. Ensuring the stable and continuous improvement of the quality of the products and services provided.
 - 3. Full, immediate and systematic satisfaction of client requirements.
 - 4. The prevention of environmental burden.
 - 5. The implementation of the necessary health and safety measures for the staff.
- 6. Providing an optimal working environment to promote good cooperation and communication between employees.

The Management ensures the achievement of the above objectives through:

1. The implementation of an IAS in full compliance with the requirements of the ISO 9001:2015, ISO 14001:2015 and ISO 45001 standards.

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- 2. Improving the IAS effectiveness through periodic audits and reviews.
- 3. The provision of the necessary resources for the smooth, efficient and effective operation of each company department.
- 4. The continuous learning, awareness and training of its executives in order to promote the purposes of the Company in all their activities.
- 5. The implementation of programs to monitor and measure critical parameters to ensure the improvement of quality, environmental performance and employee health and safety.

The company's strategy is the promotion of new technologies and materials, the provision of innovative services and the channeling of its many years of theoretical and technical experience to the technical world, for the benefit of all social partners and the environment.

The ongoing effort for the continuous improvement of Services and the Integrated Administration System is the main concern of the Company and the philosophy of every employee in it.

A copy of the Policy has been communicated to the company's staff by posting it in visible places and common areas, to remind everyone of their responsibility to meet the IAS requirements.

The Policy is approved by the Company's Management, through the approval of this Manual, of which it is an integral part, and its suitability is subject to the review of the System by Management.

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